

QUALITY POLICY

1. Vision

Imaging Solutions are specialist distributors of superior medical equipment and market leaders in providing quality equipment and brands to the healthcare industry. We aim to offer value proposition to the industry by establishing strategic alliance with major medical manufactures.

2. Scope of Services

The scope of Imaging Solutions Quality Management System is for the provisions for sourcing and supplying of Medical Devices and Accessories including Patient Monitoring, Radiation Protection Equipment, Consumable Products and the provision of After Sales service to the Health Industry.

3. Quality Framework

Imaging Solutions are continually seeking improvements in the business practices and pursuing exceptional customer relationship management through strategic alliance with the suppliers and OEM's. As leaders in the market, Imaging Solutions is determined to improve its performance and thus has adopted the principles of Quality Management System ISO 9001 to provide a standardised framework for sustainability and process/business improvements.

Imaging Solutions' has established framework for developing business performance objectives and targets to ensure sustainability and growth.

These objectives and targets are established and continually evaluated through;

- Leadership meetings;
- Sales meeting;
- Supplier evaluation; and
- Customer Feedback.

Imaging Solutions' Leadership team also provide effective oversight on the performance of the Quality Management System and are responsible for establishing quality and business goals.

4. Our Commitment

In order to achieve the business goals, Imaging Solutions are committed to;

- Comply to all legislative, statutory and relevant standard requirements;
- promote a culture of innovation and participation amongst our employees for improving;
- continually invest and dynamically enhance the skills and competencies of our personnel;
- regularly appraise partners/ supplier's performance;
- continually assess business risks and opportunities

Glenn Honey – Managing Director

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